

### **STAR CONFERENCE 20 MARZO 2019**



## GLOBAL DIGITAL ENABLER FOR FASHION BRANDS

**BUSINESS PLAN 2019-2021** 



## THE MARKET FASHION LUXURY

# **BUSINESS PLAN** 2019-2021

### GIGLIO GROUP FASHION DIGITAL ENABLER

- Partner for Fashion Luxury Brand to get a privileged and unlimited access to e-commerce globally;
- B2B and B2C tailor-made services to Fashion Luxury industry:
  - From the creation of e-commerce platform to global inventories management;
- 4 Operating Hubs: Milano, Lugano, Shanghai, New York;

2015 **2017** 

## Construction of the integrated business model 4.0:

- M&A
- Technological Development

20**18** 

#### **Business consolidation:**

- Unique Technological Platform
- Team integration

#### New businesses:

- Proprietary Marketplace
- T-commerce

## 50+

2018

FASHION BRAND **50+**GLOBAL
MARKETPLACE

**€75mn** GMV 2018 100+
COUNTRIES

## FUTURE **PRIORITIES**

- Main Digital Partner for Brand
- Greater China
- T-commerce

## MISSION SELL THROUGH 100%



### **GIGLIO GROUP** HISTORY

2003

GIGLIO

G R O U P S.p.A.

Giglio Group is established and the television channel Music Box is founded 2010

 Play.Me (LCN 68) TV channel starts broadcasting

#### Play.me 🔾

Dada purchases a further 15% increasing its stake to 25%

2014

- Giglio TV was founded at the end of July, it is the first television channel in China, entirely dedicated to the Italian lifestyle
- The 49% of Giglio TV is participated equally by the Ministero dello Sviluppo Economico (the Ministry of Economy and Development) and SIMEST
- At the end of November, Giglio Group increased its stake in Nautical Channel to 100%

2016



Acquisition of MF Fashion (which becomes **Giglio Fashion**), the new online marketplace at a worldwide level for products in the category of fashion

2018

Listing on MTA, STAR segment (on March)



- Giglio Group launched Channel "ibox 65", the first T-commerce channel in Italy dedicated to made in Italy "Home, Food, Furniture"
- · Launch of T-commerce for fashion
- Agreement with WeChat to bring Italian brands into the widest chinese platforms

2008

Dada enters into Giglio Group with a 10% stake

#### **क्रान्ति**नारा

Live TV channel is created, a thematic TV channel dedicated to live concerts 2011

Acqua (LCN 65) TV channel starts broadcasting

#### acqua

- Yacht and Sail TV channel is purchased from the RCS group
- Nautical Channel is established: it is distributed in 56 nations and 5 continents and is the only Pay TV television channel in the world, entirely dedicated to sailing and water sports

ON SHARE

 Buongiorno Spa purchases 100% of Dada (Dmobilelab Spa) including the stake in Giglio Group 7 August 2015

Listing on AIM Italia.



Acquisition of M-Three Satcom, a strategic partner within the distribution of the television signal via satellite and fiber optic signal 2017

#### evolve

Giglio Group purchases 100% of Evolve Service, one of the most important players in the e-commerce industry for fashion, beauty and design



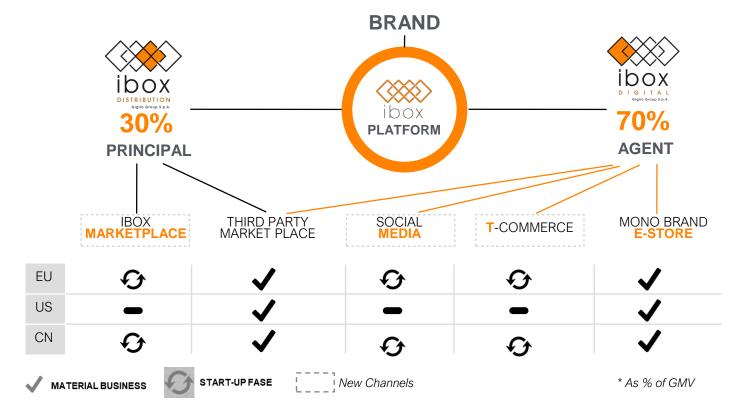
2019

#### Pure e-commerce player

- Giglio Group become a 100% e-commerce company with a global coverage of commercial hubs and logistics.
- Sales of Media Asset to Vertice 360 and signing of Strategical Partnership.

### **IBOX: THE CONNECTION BETWEEN BRAND**

### AND DIGITAL CONSUMER



Europe: Consolidated market
US: Mainly Distribution
China: Partnership with Marketplaces + New Digital Channels

- Totally Integrated Model in terms of both distribution channels and Business Model:
  - Excellent fertilization among distribution channels;
  - 100% Sell-through.

**On-season** 

60/75%

Off-season

40/25%

+INCREMENTAL STOCK SPECIAL PRODUCTION

Giglio Group S.p.A.

79% GMV B2B

15% GMV B2B

6% GMV B2B

## **IBOX DIGITAL**

B2C

## A SUITE OF SERVICES FOR A COMPLETE OUTSOURCING OF ONLINE BRAND MANAGEMENT

- Ibox digital provides e-commerce services to fashion brands: a unique technological platform to manage: monobrand website, marketplace connections, payment systems and logistics;
- Giglio takes a fee for its services, also related to level of sales, without bearing any inventory risk.
- GMV 2016 2018 CAGR +20%
- REVENUES 2016 2018 + 26%

23 MONOBRAND WEBSITE MANAGED **€330** AVERAGE ORDER VALUE

280 MLN VISITED WEBPAGES **100** MANAGED PROJECTS

**230 k** ORDERS

DELIVERIES IN 100+ COUNTRIES



WEB **DESIGN** 

WEB MERCHANDISING & FOTOSHOOTING

WEB MARKETING

CUSTOMER SERVICE
24H OMNICHANNEL

TECHNOLOGICAL PLATFORM

PREFERRED PARTNER

ORACLE'

COMMERCE

CHANNEL MANAGEMENT

LOGISTIC & DISTRIBUTION

LEGAL & FINANCIAL **SERVICES** 

#### **KEY PARTNER** BRAND



# **IBOX DISTRIBUTION**B2B

MANAGE THE BRAND INDIRECT ONLINE SALES TO THE MAIN E-COMMERCE PLATFORM GLOBALLY.

• Ibox platform is connected to the main marketplaces worldwide with a complete integration of payment systems and managing products logistics.

**50+** GLOBAL E-COMMERCE PLATFORMS

**40+** PARTNER BRAND

**300 MLN**USERS ON REACHED PLATFORMS

**20+ COUNTRIES AND 3 CONTINENTS** REACHED

#### **KEY PARTNER** BRAND





# **IBOX PLATFORM**EXPLOITING CHINA

- Giglio Group developed an important hub with dedicated team in China, allowing brands to rapidly develop at low cost the e-commerce channel.
- Giglio enjoys a unique presence in Chinese media, allowing to strengthen brand awareness through:
  - · Chinese media (TV, social, marketplace with over 100 millions of daily users)
  - Well positioned traditional media;
  - iBox Marketplace, with an immediate conversion in product sales.



## EXPERIENCE AND KNOW-HOW

To develop local e-commerce channel

#### BRAND AWARENESS

Through Giglio media network

#### ICP LICENSES

Chinese governement authorization to manage websites

#### LOGISTIC HUB

Mainland and Free Trade Zone in Shanghai possibility to have stock without anticipating duties

#### LOCAL TEAM

For an optimal management of e-commerce digital activities

## DIGITAL MARKETING EXPERIENCE

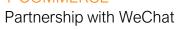
To develop the best positioning and the best marketing plans

## **IBOX PLATFORM EXPLOITING CHINA**

#### LOCAL E-COMMERCE WEBSITE Focus on Chinese market

T-COMMERCE





#### "SHOP IN SHOP"

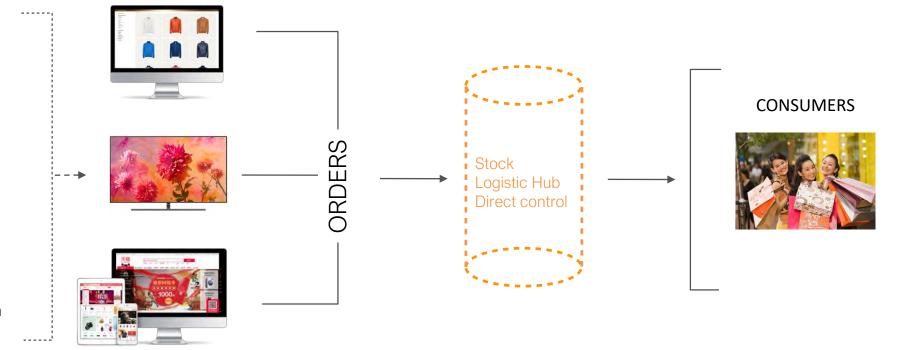
On main Chinese e-commerce platform















# **BUSINESS PLAN** 2019-2021

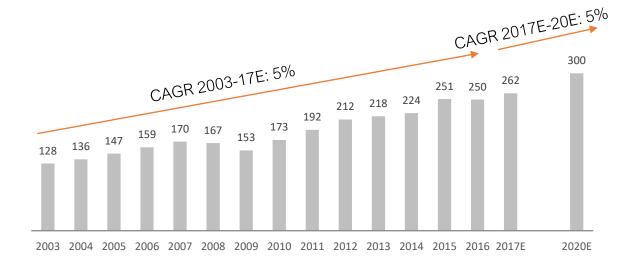
## PERSONAL LUXURY GLOBAL MARKET

#### BIG MARKET WITH STABLE GROWTH RATE: €300+bn WITHIN 2020

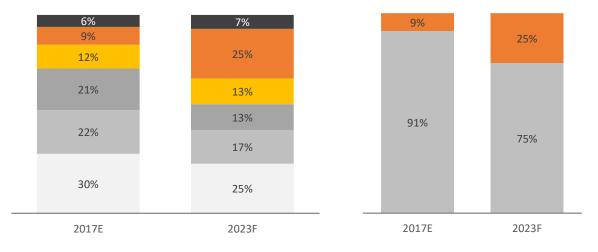
- Prevailing Family Ownership: The market is characterized by companies owned by families who ensure the brand integrity.
- Fragmented Sector: 19 out of 20 larger global fashion luxury brand have their headquarter in Europe and have their own direct distribution channels, while smaller Brands mainly rely on a network of independent stores. Inventories fragmentation implies inefficiencies and lost business opportunities.

## STRONG FASHION E-COMMERCE GROWTH: FROM 9% TO 25% IN 2023

- Social and Digital Marketing: Digital transformation is influencing the relationship between luxury brand and their consumer. As a proof, today digital influencer drives the 70% of consumer decision.
- New Generation: During 2017, Millennials and Z-generation represented the 85% of fashion growth. Young consumers are expected to contribute for 45% of global fashion turnover within 2025 relying on e-commerce as main channel



Source: Bain & Company; Data in €bn



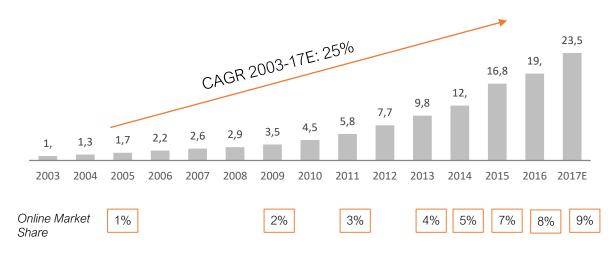
Source: Bain & Company

# **ONLINE**LUXURY MARKET

#### **OUTSTANDING ONLINE GROWTH: MARKET SHARE OF 9%**

- Global Retail market (B2C) reached around €380bn in 2017 and is expected to reach €820bn with a CAGR of more than 13%;
- Online discount sales and home delivery attracted numerous clients. However brand have to innovate their services to maintain the luxury customer experience.
- Technological development, such as safer online transactions and greater customer experience, driven the market growth;

#### PERSONAL LUXURY ONLINE MARKET €bn



Source: Bain & Company

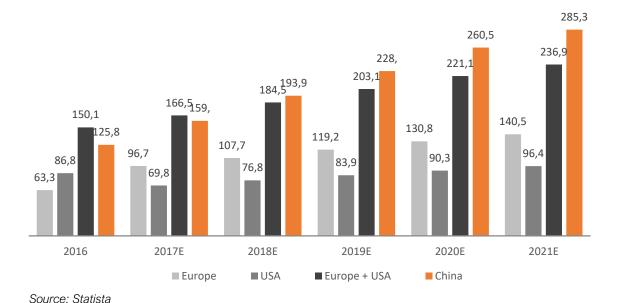
Source: Osservatorio eCommerce B2c 2018 (1)

## CINA E-COMMERCE LUXURY MARKET

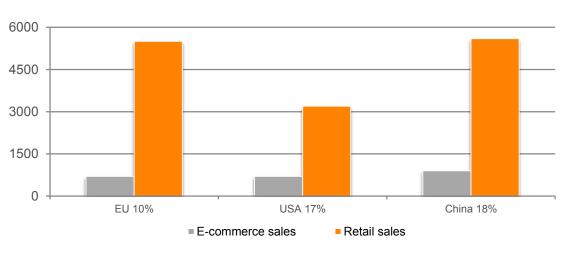
#### ASIA TAKING THE LION'S SHARE: CHINA OVER THE AGGREGATE EU-USA

• Asia-Pacific region will be the faster growing market in the next 3 years, followed by MEA. China and India will be the main focus with the objective of penetrating the developing online channel;

#### **FASHION ONLINE MARKET** €bn



#### **E-COMMERCE VS RETAIL** €bn



Source: Osservatorio E-commerce B2C 2018

## COMPETITIVE LANDSCAPE

#### **UNIQUE COMPETITIVE POSITIONING**

- Giglio Group operates within the fashion e-commerce market, along with companies such as Farfetch, YNAP, Zalando, Showroom Privè (SRP), asos;
- Despite the size, Giglio enjoys a unique positioning being active on all main distribution channels of online and fast growing;
- There is no such competence, global coverage, business model and direction in the market. Unique player.
- For much of the brands now, we see only two options: in-house management or Giglio support.

#### **DISTINCTIVE ADVANTAGES**

#### **POSITIONING**

- Luxury Segment
- High GMV per Brand
- Total Quality service to brand

#### **BUSINESS** MODEL

- Integrated Services
- Brand-Marketplace connection

#### **TECNOLOGY**

- Innovative
- Proprietary
- Flexible

#### **CHINA PENETRATION**

- Widespread Presence
- Brand Awareness support
- Only Certified Media Operator

#### **KNOW-HOW**

- Sector
- Products
- Trust Relationship

#### **PEOPLE**

- High-level expertise
- Tailor-made support
- Internal engineering team

# **COMPETITIVE**LANDSCAPE

### **DISTRIBUTION CHANNELS**

OWN <b>MARKET</b>	E-STORE MONOBRAND Es. MaxMara.com	SOCIAL Sales through WeChat, Facebook, etc	T-COMMERCE See and Buy	MARKETPLACE Amazon, Zalando, ecc.
≥ zalando  FARFETCH  YOOX NET-A-PORTER GROUP	YOOX NET-A-PORTER GROUP  showroomprive.com  giglio	FARFETCH	giglio	giglio
giglio				

### **GIGLIO** OVERVIEW

## THE MARKET FASHION LUXURY

# **BUSINESS PLAN** 2019-2021

### **GROUP STRATEGY**

DEVELOPMENT COSTS

2019-2021

**PLATFORM EVOLUTION** 

Complete platform integration with all digital channels, with particular focus on e-commerce marketplace.

ONE **PLATFORM** 

COMMERCIAL DEVELOPMENT

Enlarge the brand portfolio, with particular focus on luxury segment, thanks to the strengthening of commercial activity also through new talent hiring;

100% COVERAGE ALL BRANDS MADE IN ITALY

€6-7MN

**PROJECT** CHINA

Expansion on Asian markets, mainly exploiting the Chinese opportunities, thanks to the cross presence in all digital channel and thanks to new agreements with new brands.

THE DIGITAL **BRIDGE** TO CHINA







T-COMMERCE

E-COMMERCE

SOCIAL









#### STRATEGICAL OBJECTIVES

Leader e-commerce Fashion Made in Italy

Target 2-3% online Sales of Fashion Made in Italy

Partnership and integration with the firsts 50 e-commerce platform all over the world

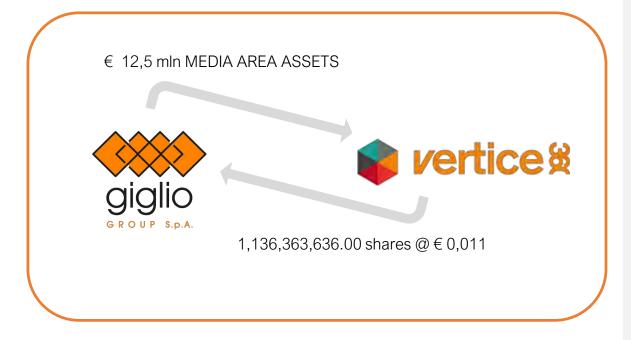
Main E-commerce partner for Made in Italy Fashion Luxury in China

### MEDIA AREA

March 2019 - GIGLIO GROUP SIGNED A CONTRACT WITH SPANISH LISTED COMPANY VERTICE 360 AND WITH SQUIRREL CAPITAL FOR THE TRANSFER OF GIGLIO GROUP'S MEDIA AREA TO VERTICE 360, HAVING IN EXCHANGE VERTICE 360'S SHARES RESERVED TO GIGLIO GROUP

#### **GIGLIO ASSETS**

- TV channel 68 + minor
- 100% of M-Three Satcom
- 100% Nautical Channel
- TV contents and rights in China.



ALLIANCE BETWEEN GIGLIO GROUP AND VERTICE 360 FOR THE PROMOTION OF THE SYNERGIES BETWEEN EACH COMPANY'S E-COMMERCE AND MEDIA BUSINESSES

#### SQUIRREL CAPITAL

Squirrel Capital is the majority shareholder of Vertice 360, with 54.66% of its share capital. It is the most important advertising and audiovisual group in the Spanish market, with strong coverage in Europe and South America. A digital agency managing exclusively the European budget of TRIVAGO.

**VERTICE 360** 

Vertice 360, listed on Madrid's stock exchange market ever since 2007, operates on two main business lines: production and distribution of international audiovisual contents. It is a fast growing company

## **GROUP** STRATEGY

#### **KEY GROWTH DRIVER**

- BRANDS BRANDS BRANDS. Enlarge Portfolio and gaining market share
- Cross-Fertilization between Distribution Channels;
- Consolidation in Europe and penetration in China;
- Market Places direct access, the next big thing
- Technology Improvement: Ibox Platform and T-commerce.

#### **PROFITABILITY EVOLUTION**

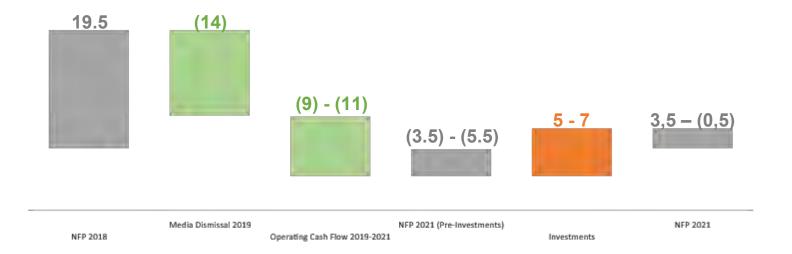
- Gaining Fast long-term suistanable profitability > 15%
- 2018 EBITDA Margin is influenced by expenses for tech platform development and business development
- 2019 finalization of the Media exit process
- 2020 EBITDA Margin is expected to be around 12%.
- Targeting a lean organization by 2019 end in line with smaller complexity and

1	20 <b>18</b>	20 <b>21</b>
PARTNER BRAND	50+	80+
2016-2018 cagr > 100%  2018-2021 cagr 20++%	€76mn	€150+mn
Of which China	6%	15+%
2016-2018 cagr 47% 2018-2021 cagr 20++%	€39mn	€70+mn
EBITDA MARGIN	3%	12/13+%

## **NET FINANCIAL POSITION**

2018-2021

#### Data in €mn;



Note: Data in parenthesis represents positive components of NFP.

Operating Cash Flow: EBITDA - Taxes + Financial Income/(expenses)

Investments: Working Capital + Capex

#### A TRULY AGILE AND TACTIC COMPANY

#### **INVESTMENTS:**

- 4.0 E-commerce Platform Integration and development;
- Working capital to sustain the business turnover increase on the B2B

#### **EXTRAORDINARY** OPERATION

Media Asset Dismissal for €14mn
 Vertice shares + LCN 65 sale cash in

## **CAPITAL STRUCTURE**OPTIMIZATION

- Increase Average Debt Duration
- Reduce short term facilities

## POTENTIAL ADDITIONAL OPTIMIZATION

- Vat Receivables €5-9 mln
- Industrial partner



# INVESTOR PRESENTATION March 2019

## **FY 2018** FINANCIALS (1/2)

- BOARD APPROVES THE RESULTS AT 31/12/2018 AND THE NEW INDUSTRIAL PLAN 2019-2021
- The Gross Merchandise Value (GMV) from Giglio Group's access to the B2C activity throughout 2017 went from €51.1 million by the end of the previous fiscal year to €75.7 million in 2018, with a growth rate of 48%;
- Consolidated IFRS 15 revenue of €39 million, growing by 27% if compared to 2017 (€30.7\* million);
- The newly approved industrial plan, on the wake of the strong increase in GMV (€ 0 in 2016), foresees a doubling of transactions of 2018 (€ 75.7 million), with expected results of more than € 150 million by the end 2021 and an expected EBITDA margin of more than 12%;
- By the end of 2018, Giglio Group represented 70 brands (b2b and b2c), while negotiations to win over 30 new important brands are at an advanced stage; in particular, Trussardi, Stefano Ricci and Bric's e-stores are currently being launched on the Chinese market. Considering the significant increase in volumes for the e-commerce area, the Group decided to transfer in advance the media area to Vertice 360 for € 12,500,000.00 in order to focus all work efforts, time and resources on the e-commerce, which overcome the break-even point and thus became profitable.;
- The EBITDA\*\* of continuing operations, adjusted to non-recurring charges (€ 0.9 million) and to IFRS 5 effects amounts to € 1.2 million (€ 2.4\* million consolidated data of 31 December 2017); this reduction -other than from the realization and implementation costs of the Ibox platform, which automatically connects brands' products to 200 marketplaces worldwide- stems also from structural costs required to improve the commercial strength and from the expenses related to the start of Chinese activities incurred in 2018;

\*FY 2017 consolidated figures restated, applying effects from application of IFRS 15 and IFRS 5 retrospectively

<sup>\*\*</sup>EBITDA, Net result of continuing operations and net profit adjusted for non-recurring charges totalling approx. Euro 0.9 million, principally relating to the listing on the MTA market, STAR segment, managed by Borsa Italiana

### FY 2018 FINANCIALS (2/2)

#### BOARD APPROVES THE RESULTS AT 31/12/2018 AND THE NEW INDUSTRIAL PLAN 2019-2021

- The net result of continuing operations\*\*, adjusted to non-recurring charges and to IFRS 5 effects amounts to € 0.1 million (€ 1.9\* million consolidated data of 31 December 2017) and does not take into account the € 2.8 million capital gain to be recorded in 2019 Financial Statement, conversely to the capital losses already calculated in 2018, under the application of international accounting standards;
- The Net Profit\*\* is negative, by € 8.3 million, decreasing if compared to 2017 (€ 0\* million) due to the effects of the result arising from the activities connected with the divestment of the media area, negative by € 7.3 million, including all capital losses related to the transfer and excluding all capital gains to be recorded in 2019;
- The transfer of the media aera that took place in 2019 will lead to a favourable and more-than-significant reduction of amortization incidence, given to the lowel of capital invested in e-commerce activities, with substantial positive effects on the EBIT;
- The Net financial debt position of € 19.2 million, increasing, is mainly connected to an increase in the net working capital and to a greater investment for the
  development of e-commerce activities, which does integrates the revenues to be collected in 2019 by Giglio Group as a result of the media area's transfer worth €
  12,500,000.00;

\*FY2017 consolidated figures restated, applying effects from application of IFRS 15 and IFRS 5 retrospectively..

<sup>\*\*</sup>EBITDA, Net result of continuing operations and net profit adjusted for non-recurring charges totalling approx. Euro 0.9 million, principally relating to the listing on the MTA market, STAR segment, managed by Borsa Italiana

### FY 2018 FINANCIALS

FINANCIALS (€/k)	31.12.2018	31.12.2017*	31.12.2017**
REVENUES	39.615	32.287	36.919
EBITDA adjusted***	1.234	2.363	3.004
EBITDA %	3.1%	7.3%	8.1%
Non recurring costs	892	1.747	1.747
Adjusted Net profit of continuing operations***	(116)	1.937	2.512
Adjusted Net profit****	(7.372)	1.790	2.366

<sup>\*</sup>FY 2017 consolidated figures restated, applying effects from application of IFRS 15 and IFRS 5 retrospectively.

<sup>\*\*</sup>FY 2017 Pro-forma consolidated figures restated, applying effects from application of IFRS 15 and IFRS 5 retrospectively. The Pro-forma figures include the lbox Group (former E-volve) in the consolidation from January 1, 2017.

<sup>\*\*\*</sup>EBITDA, EBIT and net profit adjusted for non-recurring charges totalling approx. Euro 0.9 million, principally relating to the listing on the MTA market, STAR segment, managed by Borsa Italiana and normalised to IFRS 5 effects.

<sup>\*\*\*\*</sup>Net profit adjusted for non-recurring charges totalling approx. Euro 0.9 million, principally relating to the listing on the MTA market, STAR segment, managed by Borsa Italiana.

## FY 2018 CONSOLIDATEMENT STATEMENT OF FINANCIAL POSITION

€/K	31.12.2018	31.12.2017
Non - Current		
Total non-current assets	16.558	30.706
Current Assets (no cash)		
Current assets (no cash)	30.197	40.487
Cash and cash equivalents	2.889	6.209
TOTAL CURRENT ASSETS	33.086	46.696
ASSETS DISCONTINUED OPERATIONS	18.431	-
TOTAL ASSETS	68.075	77.402
Shareholders' Equity		
TOTAL SHAREHOLDERS' EQUITY	8.409	16.692
Non Current Liabilities		
TOTAL NON-CURRENT LIABILITIES	7.470	10.347
Current Liabilities		
TOTAL CURRENT LIABILITIES	43.688	50.363
LIABILITIES DISCONTINUED OPERATIONS	8.508	-
TOTAL LIABILITIES AND SHAREHOLDERS' EQUITY	68.075	77.402

Giglio Group S.p.A.

26

### 2018

Reclassified Income Statement					
	Α	В	C	C=A-B	D=A-C
(thousands of Euro)	2018	2017*	2017**	Change	Change
Revenues	38,952	30,688	35,320	8,264	3,632
Restatement of eliminations arising from inter-company					
transactions toward discontinued operations	663	1,599	1,599	(936)	(936)
Adjusted Revenues	39,615	32,287	36,919	7,328	2,696
Operating Costs	(34,728)	(27,599)	(30,993)	(7,129)	(3,735)
ADDED VALUE	4,887	4,689	5,926	198	(1,039)
ADDED VALUE%	12.5%	15.3%	16.8%	(2.7)%	(4.2)%
Personnel expense	(3,653)	(2,326)	(2,922)	(1,327)	(731)
Adjusted BITDA	1,234	2,363	3,004	(1,129)	(1,770)
EBITDA%	3.1%	7.3%	8.1%	(4.2)%	(5.0)%
Non-recurring charges	(892)	(1.747)	(1.747)	855	855
Amortisation, depreciation and write-downs	(340)	(206)	(260)	(134)	(80)
BIT	2	410	997	(408)	(995)
Net financial expenses	(1.085)	(580)	(585)	(505)	(500)
PROFIT BEFORE TAXES	(1.083)	(170)	412	(913)	(1.495)
Income taxes	75	360	353	(285)	(278)
NET PROFIT FROM		- 600			
CONTINUING OPERATIONS	(1,008)	190	765	(1,198)	(1,773)
NET PROFIT FROM					
DISCONTINUED OPERATIONS	(7,256)	(146)	(146)	(7,110)	(7,110)
NET PROFIT	(8,264)	43	619	(8,307)	(8,883)

<sup>\* 31</sup> December 2017 consolidated figures restated, applying effects from application of IRS 15 and IRS 5 retrospectively.

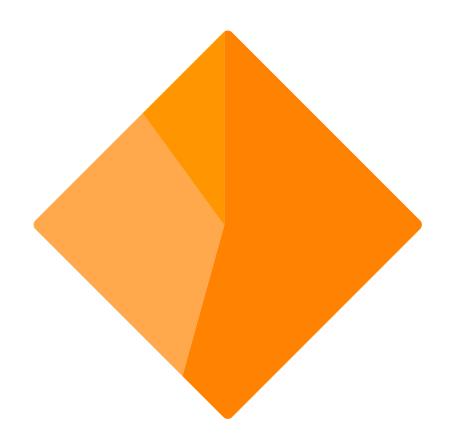
<sup>\*\* 31</sup> December 2017 pro-forma consolidated figures restated, applying effects from application of FRS 15 retrospectively, in addition to the effect from the acquisition of the Evolve Group.

## 2018

#### Reclassified Balance Sheet

(thousands of Euro)	2018	31.12.2017	Change
Fixed assets			
Intangible Fixed Assets	12,297	22,644	(10,347)
Tangible Fixed Assets	1,492	6,829	(5,337)
Financial Fixed Assets	1,595	292	1,303
Fixed Assets	15,384	29,765	(14,381)
Inventories	5,273	6,729	(1,456)
Commercial credits and other receivables	12,321	20,926	(8,605)
Commercial debts and other receivables	(23,873)	(33,728)	9,855
Operating/Commercial Working Capital	(6,279)	(6,073)	(206)
Other current assets and liabilities	8,177	7,959	218
Net Working Capital	1,898	1,886	12
Provisions for risks and charges	(804)	(864)	60
Deferred tax assets and liabilities	1,171	659	512
Net Invested Capital of Sales Activities	17,649	31,446	(13,797)
Net Invested Capital of Sales Activities	9,923		9,923
Total Net Invested Capital	27,572	31,446	(3,874)
Net Worth	(8,408)	(16,692)	8,284
Total NFP	(19,164)	(14,754)	(4,410)
Total Sources	(27,572)	(31,446)	3,874

### GIGLIO GROUP SHAREHOLDERS ID



• 55,67%
Meridiana Holding

• 34,42%
Free Float

9,91%

Buongiorno Spa

Total outstanding shares, including capital increase of 1.222.000, totalling 16.040.250 shares







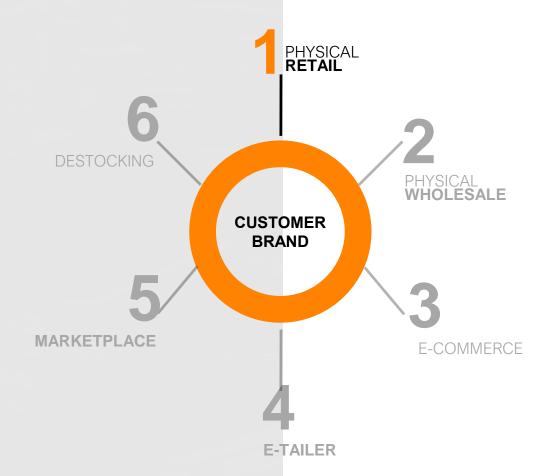
# NEW STRATEGIC GUIDELINES AND E-COMMERCE OPPORTUNITIES



# EVOLUTION OF BRAND/CLIENT RELATIONSHIP

Technological innovations enable the evolution of sales channels. Products life cycle evolves around and adapts to the client and its needs.

New business opportunities that brands must monitor





# PHYSICAL RETAIL

•According to our vision, physical retail is committed to strengthen the efficacy of all other sales channels, as well as being involved in additional differentiated services and functionalities (e.g. click & collect, change & return, in-store personal shopper)

- Growth of brand database
- CRM
- Up-sell





# PHYSICAL WHOLESALE

- •Department stores and multi-brand boutiques amplify the «physical» distribution of a brand.
- •They represent an important meeting point between the brand and the consumer.
- Sales increase
- Brand-awareness increase
- •Geographic market penetration

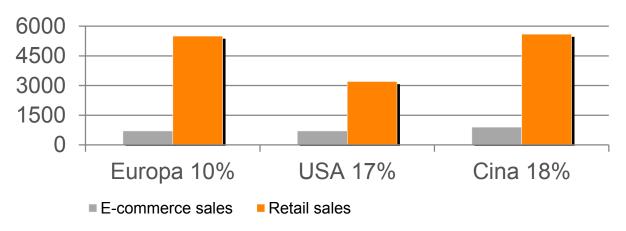




### E-COMMERCE

- •E-commerce is the first sales pillar within the online market and is capable of accounting for about 13% of a brand's total sales.
- Brand DNA
- Maximum catalogue range
- Contact personalisation
- Significant sales volumes
- Direct control of online distribution

2018 e-commerce vs. retail sales Billions of €



Source: graphic elaboration on 2018 eCommerce B2C Observatory data (1)





## E-TAILER

- •E-tailers (or multi-brand stores) amplify brands' online distribution by maintaining its positioning
- Brand-awareness increase
- Digital sales increase
- •Geographic market penetration







### MARKETPLACE

•2018 was the year of marketplaces and affiliation for the fashion market thanks to the growth of giants such as Farfetch, Lyst, Amazon and Alibaba. It is estimated that 9 users out of 10 visit at least one marketplace during the purchase consideration phase.

Any brand that wishes to obtain significant incremental sales must focus on being present in a marketplace.







#### **DESTOCKING**

•Set of stock planning and distribution services. The goal is optimizing the brand's sales potential through warehouse cleaning or dedicated stock productions' sales.

- Optimisation of stock value
- •Sales increase
- •Geographic penetration of new markets
- •Long-tail brand-awareness increase



### GLOBAL DIGITAL ENABLER FOR FASHION BRANDS

- Partner for managing the whole digital life cycle of the product
- Only access point for any e-commerce solution of the brand
- 100% selling rate on supplied stock over one year

#### UNIQUENESS

Exclusive combination of specialistic B2B and B2C services for fashion industry and direct global experience

#### **FLEXIBILITY**

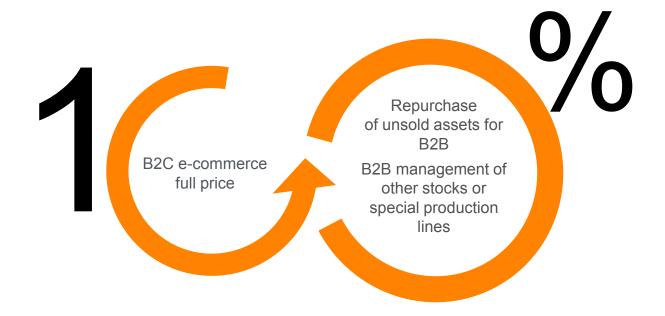
Compatible with most common e-commerce solutions, integration facilitator, customized projects

#### WIN-WIN

Objectives alignment, performance check and sharing of results, both in planning and managing

## MISSION: 100% SELL THROUGH RATE

•Thanks to the combination of more sales channels and economic models, we aim at enabling a 100% sell-through rate of digital channels for our partner brands



### SELL THROUGH RATE 60/75%

B2C "in-season" product can be increased if compared to real sales forecast.

### UNSOLD ASSETS 40/35%

At the end of the season, Giglio Group ensures the repurchase of B2C e-commerce channel's unsold assets to distribute the whole stock via its own B2B channels

### + INCREMENTAL STOCK

Opportunity to add further off-season stock or special productions in order to further maximise the B2B sales channel and sales performances



## E-COMMERCE NUMBERS



The Ibox Digital division counts on more than 100 projects for important brands, including creating and managing e-commerce platforms worldwide and developing technologies capable of supporting brands in their wholesale buying and refill activities.

280 mln

Clicked pages

45 mln

Web sessions

115

Countries of dispatch

20

Managed brands

Source: internal data



## FROM SERVICE PROVIDER TO DIGITAL ENABLER



**PEOPLE**: numerical and qualitative development, recruitment of professionals with strong international experience and specific skills in digital fashion that share the brand DNA and are capable of building highly tailored strategies, create innovative and complex projects and ensure results over time, always with a win-win approach.

**TECHNOLOGIES**: ORACLE as preferred partner and commercial joint venture with Sopra-steria, in order to enable any e-commerce platform to brands

**OPERATIONS**: 3 logistic hubs to ensure clients the perfect purchase experience all around the world

**MARKETS**: consolidation of geographical coverage and focus on luxury markets (CHINA)





Marketplaces' variety and quantity multiplied over the years, ranging from more fashion-oriented to more general ones, with a wide array of product categories and worldwide coverage.

FARFETCH	zalando	lyst	CISOS	<b>Istabs</b> The Most Beautiful Things On Earth	MYBESTBRANDS
HARVEY NICHOLS	Galeríus Lafazette	El Corke Ingles	ZALORA	THE ICONIC	WINKELSTRAAT.NL  FASHION, BOUTIQUE STYLE
BlingHour 闪亮时刻海湖搜索	AXES.	🔆 privalia	BUYMA	BrandAlley	®Rakuten
GOXIP SNAP SHOP WEAR	CETTIRE	La Redoute	KOMEHYO	FASHIONTAMERS	amazon
LUSTRELIFE	REEBONZ YOUR WORLD OF LUXURY	FASHIOLA.	STYLELOUNGE	MILAN STYLE	SOUQ an amazon company
SHOPSTYLE	Nuji	MODESENS YOUR FASHION SHOPPING ASSISTANT	spartoo	RAFFAELLO NETWORK	

### MARKETPLACES FASHION CASES



Many brands already accessed marketplaces in a direct manner. Some interesting collaborations:



From 2016 to 2017, its digital budget on Amazon went from 3% to 30% of total. (4)



Starting from 2016, Harvey Nichols launched his own marketplace to strengthen the offer of the British department store, reaching a deal with Burberry for direct distribution on the channel.

CALVIN KLEIN

It arrived at the 3rd pop-up shop in collaboration with Amazon to experiment new shopping methods and tapping into the Generation Z.

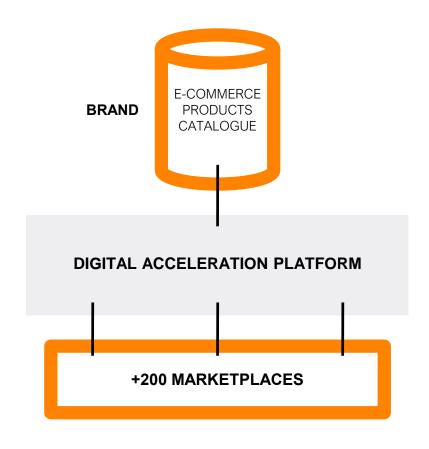


The marketplace with 4,200 orders per minute during Black Friday announced its plan to expand its presence in the premium sector (already inside brands such as Versace, Furla, Moschino, Missoni). (6)

#### MARKETPLACES: THE IBOX DIGITAL TECHNOLOGY



Ibox Digital built a proprietary technology capable of connecting brands in plug-and-play mode to one or more marketplaces, drawing from more than 200 platforms worldwide.



#### (CURRENT) FEATURES:

Maximum flexibility toward brand's needs

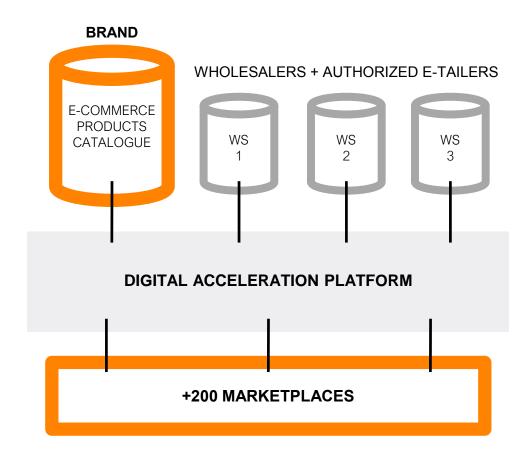
CATEGORIES	INVENTO	DRY	COUNTRIES	
	0% —	100%		
Apparel	FULL PRICE	% PRICE	IT, FR, DE	
Bags and accessories	FP	%P	US, KR, CN, UK	
Shoes	FP	%P	IT, US, CN, UK	

- Proprietary algorithm to optimize shipment through multi-country logistics and multi-courier shipping
- 24/7 multi-language customer service
  - Content adaptation and localization for every marketplace (pictures/videos/texts)

### MARKETPLACES THE EVOLUTION



In order to allow further control on the brand's distribution chain, Ibox Digital will release in the coming months new features allowing online and physical wholesalers to manage their own activities on the marketplaces.



#### VALUE FOR BRANDS:

- Product distribution check
- Pricing and contents check
- Inventory optimization
- Markets control (geo-pricing rules + licensing)
- Localized marketing for markets and specific marketplaces

#### VALUE FOR WHOLESALERS:

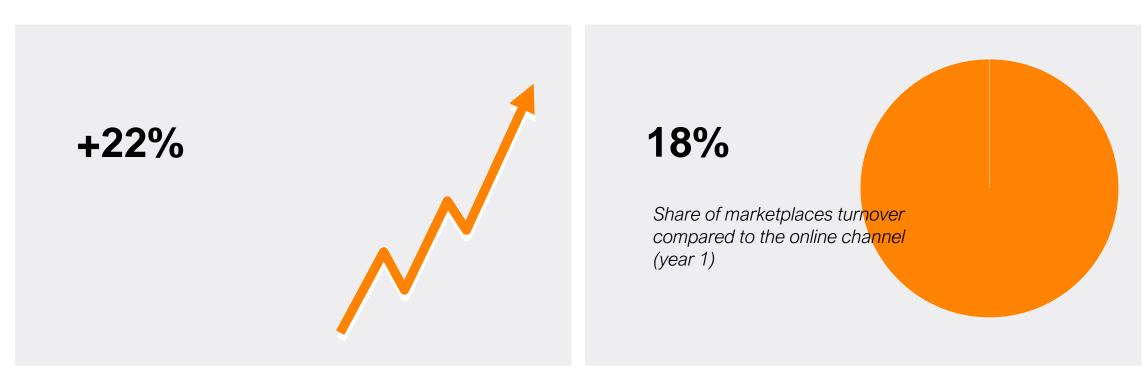
- Quick time to market
- More choice of marketplaces platforms
- Inventory optimization
- Technological development decrease
- Use of pre-authorised contents from brands and marketplaces

Cost optimization

# MARKETPLACES THE EXPERIENCE OF IBOX DIGITAL



The results of the first quarter of activity of brands managed by Ibox Digital confirmed the online sales growth trend thanks to the marketplace channel



Data concerning brands with physical sales point and e-commerce with international shipping

Source: internal data



## CHINA: GIANT OF THE **E-COMMERCE MARKET**



The biggest online market worldwide

- •worth 83% of Asia-Pacific online sales and about twice of USA sales (10)
- •E-commerce as purchase standard and most used method by young people and middle class in secondary cities
- •53% of Chinese population is digitalised (on 1.4 bln people) (8)

Pole of attraction for luxury companies due to its huge growth potential: from 8% of global market in 2017 to an estimated 22% in 2025 (7)

Direct online presence is fundamental

- •78% of Chinese consumers finds information on luxury goods online or from mobile apps (9)
- •50% of Chinese consumers declares having increased its online luxury goods' expenses on Chinese websites the last year and only 41% on international websites (9)



## CHINA: OUR OFFER

Giglio Group, together with its subsidiary lbox Digital, developed an important infrastructure hub with dedicated teams that allow brand to develop within a reasonable time and at a reasonable cost the e-commerce market in China.



#### **EXPERTISE**

in developing an tailor-made e-commerce for the local market

#### LOCAL TEAM

to effectively manage digital and e-commerce activities

#### ICP LICENCES

authorization from the Chinese Government to publish Internet websites

#### BRAND-AWARENESS ACTIVITY

through the Group's TV channels

#### LOGISTICAL HUB IN CHINA

in the mainland and in Shanghai's free trade zone, allowing partners to keep their stock in China without having to pay import duties

### CONNECTION WITH MAIN E-COMMERCE PLAYERS

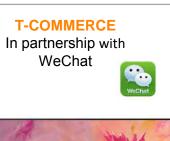
from China to ensure sales efficacy and correct brand positioning

### DIGITAL MARKETING EXPERIENCE

to develop positioning and marketing plans

## CHINA: THE PILLARS OF OUR STRATEGY









Maximizing visibility and brand-awareness

Non-fragmented stock: orders received from platforms arrive directly to the logistic hub

or in the shop - package control

Giglio Group S.p.A. 49

VIPLUX.com 天猫TMALL.com JD.京东 SECOO/青

## CHINA: A FULL-FUNNEL STRATEGY

ibox
D I G I T A L
Giglio Group S.p.A.

Brand-awareness uplift and emotional conversion through T-Commerce



#### MEDIA PARTNERSHIP:

CRI CIBN











QIYI 爱奇艺

MAGAZINE SETTIMANALE IN PRIME TIME

3 CANALI TELEVISIVI TEMATICI

TRASMISISONE DEI CANALI DI GIGLIO TV

TRASMISISONE DEI CANALI DI GIGLIO TV

CANALE ITALUXORY DI FASHION MADE IN ITALY

CANALE ITALUXORY DI FASHION MADE IN ITALY

CANALE 52ITALY

PRIME TIME WEEKLY MAGAZINE

3 THEMATIC TV CHANNELS

BROADCASTING GIGLIO TV CHANNELS

BROADCASTING GIGLIO TV CHANNELS

ITALUXORY CHANNEL BY FASHION MADE IN ITALY

ITALUXORY CHANNEL BY FASHION MADE IN ITALY

**52ITALY CHANNEL** 

>180 mln

Users on social channels

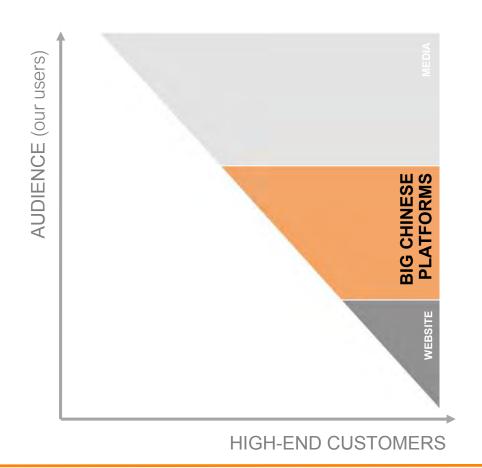
100 mln

TV viewers per week

## CHINA: A FULL-FUNNEL STRATEGY

ibox Digital Gliderous S.A.

Sales, direct channel monitoring, control of grey and fake market



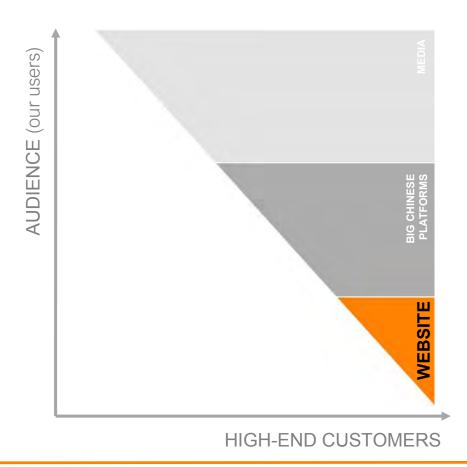


Source: 2019 Giglio Group elaboration

## CHINA: A FULL-FUNNEL STRATEGY



Clients acquisition and retention (CRM & Loyalty), maximum catalogue range, brand DNA, local purchase experience



#### **KEY ELEMENTS:**

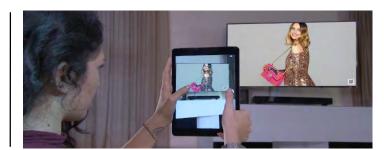
- Same look & feel worldwide so that users recognize the distinctive DNA of the brand
- Localized user-experience starting from check-out, based on the Chinese model
- Translated contents: localization of the whole website and contents adapted to the context
- · Local payment methods: credit cards, Alipay, WeChat Pay
- Customer service and logistics: developed on site for maximum service to final customer



# CHINA: THE INNOVATIVE T-COMMERCE MODEL



1



- TV channels
- Social
- Marketplace

2



Commercial partnership for T-Commerce



Platform on WeChat

\*Our strategy for the Chinese market can be strengthened and accelerated through the convergence between TV channels, media and e-commerce. Thanks to the strong TV presence of Giglio Group, the brand can be presented on the whole Chinese network (TV, social, marketplace with more than 100 mln viewers) through publishing media in target with positioning (brand-awareness increase) and through the lbox marketplace, which can immediately convert the offer in product sales (pushing online sales).



## DISTRIBUTION OUR OFFER



- **OPERATIONS**: structure comprising 3 commercial and operational bases (logistics)
- Milan for the whole EMEA area and Russia;
- New York for North and South American area;
- Shanghai for the Pacific Asian area.
- SERVICES:
- complete management of stock-in-trade, relieving companies from a major unprofitable burden.
- special productions aimed at e-commerce websites to dispose of unsold assets
- in-season orders on markets that cannot be reached directly by the brand
- BUSINESS MODEL: Single client / Global Planning / Single stock

**78** 

Platforms worldwide

46

Brands

5 Markets

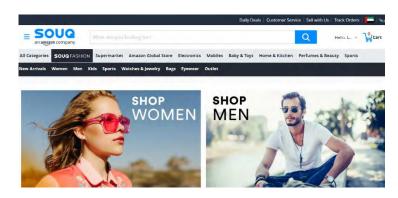
USA, Europe, Russia, China, Australia



## DISTRIBUTION NEXT STEPS



- NEW MARKETS
- During 2019 Q2 and Q3, we expect an expansion in other geographic markets
- Canada
- Latin America
- India
- Starting from January 2019, the UAE market was reached thanks to the agreement signed with SOUQ distribution platform



## SOURCES IN DETAIL

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2	Global E-Commerce Marketplaces Report 2018: How much of global online retail sales was generated on marketplaces in 2017 and what is the projection for 2022? 21 marzo 2018	Business Wire	Research and Markets	https://www.businesswire.com/news/home/201803210060 98/en/Global-E-Commerce-Marketplaces-Report-2018- global-online	04/02/2019
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